

TURNTABLE TICKETS, INC.
PRIVACY POLICY

Last Revised: August 1, 2025

1. [Overview](#)
2. [Categories of Information TurnTable Collects](#)
3. [How TurnTable Collects Information](#)
4. [How TurnTable uses Information](#)
5. [Who TurnTable Shares Information With](#)
6. [Cookies and Do Not Track](#)
7. [Use of Information for Marketing](#)
8. [Updating and Accessing Site User's Information](#)
9. [Social Media Plugins](#)
10. [How TurnTable Protects Site User's Information](#)
11. [Information Retention Period](#)
12. [Notice, Choice, and Control](#)
13. [Site User's Data Privacy Rights](#)
14. [Changes to this Privacy Policy](#)
15. [Visiting TurnTable's Websites from Outside the United States](#)
16. [Cross-Border Data Transfers](#)
17. [Not Intended for Minors](#)
18. [How to Contact TurnTable](#)
19. [Supplemental Privacy Policies](#)
 - a. [Supplemental California Consumer Privacy Act \(CCPA\) Notice Collection](#)
 - b. [Supplemental UK GDPR Notice at Collection](#)
 - c. [Cookies and IBA Policy](#)

1. **Overview.**

1.1 You ("Site User") are visiting a website owned and operated by Turntable Tickets, Inc. and its subsidiaries (collectively, "TurnTable"). TurnTable is committed to maintaining Site User's confidence and trust as it relates to the privacy and usage of Site User's information. Please read below and learn how TurnTable collects, protects, shares, and uses Site User's information as part of TurnTable's technology platforms, and all of TurnTable's products and services ("Service(s)").

1.2 This Privacy Policy applies solely to information collected through the platforms operated by TurnTable or its affiliates where this policy is displayed, irrespective of the domain name or platform used to access such content (such platforms referred to hereafter as the "Website(s)" or "Site(s)").

1.3 By using the Site, Site User agrees to the terms of this Privacy Policy. Please read this entire Privacy Policy before using or submitting information to us through this Site or any online

resource. Whenever Site User submits information via this Site, Site User consents to the collection, processing, use and disclosure of such information in accordance with this Privacy Policy. If Site User does not agree to this Privacy Policy, Site User is not permitted to access or use the Site.

1.4 For purposes of this Privacy Policy, “Personal Information” shall mean any information by which Site User can be individually identified directly or in conjunction with other information, including, but not limited to Site User’s name, address, email address, telephone number, and any financial information Site User may provide for purposes of completing a transaction with TurnTable. This Privacy Policy does not apply to information collected from offline resources and communications, except in cases where such information is consolidated with Personal Information collected by TurnTable through this Site. This Privacy Policy does not apply to any third-party websites linked to this Site. TurnTable is not responsible for the content on these third-party sites (even if you access the site via a link on our website) and we encourage you to read the privacy policies (or equivalent) on all such third party sites.

1.5 Notice to California Residents (Click [here](#) to learn more about Site User’s California Privacy Rights and for TurnTable’s Notice of Collection of Personal Information).

1.6 Notice to UK Residents (Click [here](#) to learn more about Site User’s UK GDPR Privacy Rights and for TurnTable’s Notice of Collection of Personal Information).

1.7 Cookies and IBA Policy (Click [here](#) to learn more about how TurnTable uses Cookies and how to opt-out of target advertising)

1.8 DISCLAIMER: The content appearing on any TurnTable websites, this Site, or other web- based resources is presented exclusively for informational purposes. Site User understand and agree TurnTable does not use this Site to provide medical advice, financial advice, or legal advice, and Site User should not assume information submitted through this Site is subject to health, financial or legal privacy laws or regulations. Site User will not rely on any statements made on this Site as though it were professional advice.

2. Categories of Information TurnTable Collects.

2.1 Identifying Information: TurnTable collects information that could identify Site User including, but not limited to, Site User’s name, mailing address, telephone number, mobile number, and email address. This information may be gathered from direct interactions with Site User, cookies, or other tracking technologies. It is also necessary for establishing a user account or profile. On occasion, similar information may be collected regarding other individuals at Site User’s direction.

2.2 Digital Interaction Information: TurnTable tracks how Site User interacts with TurnTable’s website and mobile app, including, page views, clicks on specific elements, and form submissions. This helps us understand user behavior and improve TurnTable’s services.

2.3 Accessibility Information. If Site User has accessibility requirements, TurnTable wants to make sure Site User has the best experience when attending events. To do this, TurnTable needs to collect details of Site User’s requirements (which may involve Site User providing information about Site User’s mental or physical health).

2.4 Information used for health/safety purposes. TurnTable may collect information from ticket purchasers and attendees for compliance purposes related to infectious disease to the extent required under applicable law. This information may include names, contact details, seat locations, along with entry and exit times. In situations where a third party for an event organizer requires the collection of health information (such as test results), please refer to their privacy policy and terms to understand how Site User's data was collected and used.

2.5 Technical and Device Information: Information about the device and technology Site User uses to access TurnTable's services is collected, such as, device type, operating system, browser type and version, and IP address. This technical data supports service optimization and personalization of user experience.

2.6 Children's Information. In the few instances where TurnTable collects personal information from children, TurnTable always seeks parental consent and will only ever use such information for the purposes specified when TurnTable uses it.

2.7 Usage and Behavioral Data: TurnTable analyses Site User's engagement with TurnTable's services, which involves collecting data on time spent on TurnTable's website, scroll depth on pages, and visit frequency. Additionally, TurnTable tracks conversion-related actions, like ticket purchases and seat selection.

2.8 Referral and Source Information: TurnTable may collect information about the sources through which Site User was referred to TurnTable's services, aiding in marketing analysis and strategy.

3. How TurnTable Collects Information.

3.1 Information provided by Site User: Site User provides Site User's personal information when Site User interacts with us, such as when Site User registers for TurnTable's services, fill in forms, and communicate with us.

3.2 Information from cookies and other tracking technologies: TurnTable uses cookies, web beacons, and similar technologies to record Site User's preferences, track the use of TurnTable's Site and collect information. This information may include internet protocol (IP) addresses, browser type, internet service provider (ISP), referring/exit pages, operating system, date/time stamp, and/or clickstream data. TurnTable may combine this automatically collected log information with other information TurnTable collects about Site User. TurnTable will ask for Site User's consent to place cookies except where such cookies are essential for TurnTable to operate its website. Site User may refuse to provide such consent but it does so, please note that some parts of TurnTable's Site may not function properly. Site User may choose to withdraw consent any time. For more information on how TurnTable collects this information, see TurnTable's [Cookies Policy](#).

4. How TurnTable uses Information.

4.1 Any Personal Information collected by TurnTable may be used for the following purposes:

4.1.1 For the business purposes of TurnTable or TurnTable's business partners, including legally authorized marketing, sales, operational, and financial activities.

4.1.2 To comply with any requests from Site User, including requests to complete a transaction, receive certain information, or share content from this Site with another individual.

4.1.3 To better understand Site User's needs and how TurnTable can improve TurnTable's products and services.

4.1.4 To communicate with Site User about products or services Site User might find interesting.

4.1.5 To tailor Site User's experience on TurnTable's Site.

4.2 Where permitted by TurnTable's arrangements with service providers, TurnTable may combine the Personal Information Site User shares through this Site with other information Site User has shared with us, both online and offline. TurnTable may also combine this Personal Information with records provided by third parties. TurnTable uses this consolidated information to help better design TurnTable's services, to communicate information to Site User, to enhance marketing and research activities, and to facilitate other business functions.

5 Who TurnTable Shares Information With.

5.1 TurnTable may share Personal Information about Site User with TurnTable's subsidiaries and affiliates. In addition, TurnTable may share Site User's Personal Information with outside third parties solely for the following purposes:

5.1.1 To help fulfill TurnTable's business transactions.

5.1.2 To conduct technical maintenance of TurnTable's Site and other platforms.

5.1.3 To facilitate a merger, consolidation, transfer of control or other corporate reorganization in which TurnTable participates.

5.1.4 To facilitate a financing agreement in which the assets implicated include TurnTable's technical or information resources.

5.1.5 To respond to appropriate requests of legitimate government authorities, or where required by applicable laws, court orders or government regulations.

5.1.6 Where needed for corporate audits or to investigate or respond to a complaint or security threat.

6 Cookies and Do Not Track.

6.1 When Site User interacts with TurnTable's Services, open an email TurnTable sends Site User, or visits a third-party website for which TurnTable provides Services, TurnTable and TurnTable's partners use cookies and other tracking technologies such as pixel tags, web beacons, and widgets (collectively, "Cookies") to recognize Site User as a user, customize Site User's online experiences and online content, including to serve Site User interest-based

advertising, perform analytics; mitigate risk and prevent potential fraud, and promote trust and safety across TurnTable's Services.

6.2 TurnTable uses Cookies to collect Site User's device information, internet activity information, and inferences as described above.

6.3 Site User can disable or decline some Cookies for TurnTable's Services but, since some parts of TurnTable's Service rely on Cookies to work, those services could become difficult or impossible to use. Some web browsers have an optional setting called "Do Not Track" that lets Site User opt- out of being tracked by advertisers and some third parties. TurnTable's Site may not respond to Do Not Track requests or headers from some or all browsers because many of TurnTable's Services will not function without tracking data.

6.4 If Site User wants to know more about how TurnTable uses Cookies and how to opt-out of this kind of tracking technology, please review TurnTable's [Cookie and IBA Policy](#).

7 Use of Information for Marketing.

7.1 TurnTable will not sell or transfer Site User's Personal Information to any entity for its own, independent direct marketing use unless TurnTable provides clear notice to Site User and obtains Site User's explicit consent. TurnTable uses third-party advertising companies to place ads on other websites. These companies may use data about Site User's visits to this Site and other websites to measure advertising effectiveness and to provide advertisements for TurnTable's Site including services which may be of interest to Site User.

8 Updating and Accessing Site User's Information.

8.1 TurnTable wants to be sure it keeps only the most accurate and up-to-date information about Site User in TurnTable's records. Depending on the Service, Site User may have the ability to view or edit some of Site User's information online using the Service's interface. If Site User is a client, Site User can update Site User's information by [contacting support](#) through TurnTable's Site. TurnTable may limit or deny access to Personal Information as provided by law (for example, if Site User is in the UK, where the request for access is manifestly unfounded or manifestly excessive). In some circumstances, TurnTable may charge a reasonable fee, where warranted, for access to and other requests regarding Personal Information.

9 Social Media Plugins.

9.1 This Site may use social media plugins to enable Site User to easily share information with others. When Site User visits this Site, the operator of the social media plugin may be able to place a cookie on Site User's computer, enabling that operator to recognize individuals who have previously visited this Site. If Site User is logged into the associated social media website (e.g., Facebook, Twitter, Instagram, YouTube, LinkedIn, TikTok, or Pinterest) while browsing on this Site, the social media plugin allows that social media website to receive information about Site User's visit to this Site. The social media plugin may also allow the social media website to share information about Site User's activities on this Site with other users of their social media website. For more information about the information shared via a particular social media plugin, Site User should refer to that social media website's privacy policy.

10 **How TurnTable Protects Site User's Information.**

10.1 TurnTable and its affiliates, if applicable, take steps to protect Personal Information TurnTable accesses or receives through this Site from loss, misuse, and unauthorized access, disclosure, alteration, or destruction. TurnTable has implemented appropriate technical and organisational measures to ensure a level of security appropriate to the risks involved in the processing undertaken and the nature of the personal information involved. While we seek to use appropriate organisational, technical and administrative measures to protect personal information within our organisation, unfortunately no data transmission or storage system can be guaranteed to be 100% secure. If you have reason to believe that your interaction with us is no longer secure, please immediately notify us in accordance with the "Contact us" section below.

11 **Information Retention Period.**

11.1 TurnTable retains Personal Information for as long as needed or permitted in context of the purpose for which it was collected and consistent with applicable law. TurnTable calculates the retention period based upon the time the personal information is needed to: (a) fulfill the purposes described in this Privacy Policy, (b) meet the timelines required or recommended by regulators, professional bodies, or associations, (c) comply with applicable laws, legal holds, and other legal obligations (including contractual obligations), and (d) comply with Site User's requests.

12 **Notice, Choice, and Control.**

12.1 Before Site User provides Personal Information to TurnTable, Site User will be provided with notice (including through this Privacy Policy) about the purposes for which TurnTable collects and uses Personal Information, how to contact TurnTable with any inquiries or complaints, the types of third parties to which TurnTable discloses Personal Information and the choices and means by which Site User can limit the use and disclosure of Site User's Personal Information. TurnTable also will provide Site User with notice before using or disclosing Site User's Personal Information for a purpose other than for which it was originally collected.

13 **Site User's Data Privacy Rights.**

13.1 Depending on Site User's residency, Site User may have specific rights regarding Site User's personal information. TurnTable is committed to upholding these rights and will not discriminate against Site User for exercising them.

13.2 *For US Residents:*

13.2.1 Site User may have the right to **confirm** if TurnTable processes Site User's personal information and, if so, **access, correct, complete, object to or restrict processing, and delete certain** personal information. Site User also has the rights to receive a portable copy of Site User's personal information, **opt-out of marketing communications**, targeted advertising (not applicable in Iowa), and the sale of Site

User's personal information (except in Nevada, where Site User has a limited right to opt-out). Site User may also have additional rights under state laws, such as the California Consumer Privacy Act (CCPA), the Virginia Consumer Data Protection Act (VCDPA), the Colorado Privacy Act (CPA), and others. The exact scope of these rights may vary by state. For details on these rights and how to exercise them, please contact TurnTable by emailing support@turntabletickets.com.

13.2.2 California residents may have the rights as described in TurnTable's [California Policy](#).

13.3 *For Canadian Residents:*

13.3.1 In accordance with the Personal Information Protection and Electronic Documents Act (PIPEDA) and provincial privacy laws like the Québec Act respecting the protection of personal information in the private sector PIPEDA and provincial privacy laws, Site User has the right to **access** and correct Site User's personal information, and to withdraw consent for its use. To exercise these rights or to opt-out of any sale of Site User's personal information, please contact TurnTable by emailing support@turntabletickets.com.

13.4 *For UK Residents:*

13.4.1 Individuals in the UK may have the rights as described in TurnTable's [UK Policy](#). To exercise these rights, please contact TurnTable by emailing support@turntabletickets.com.

13.5 **IMPORTANT:** These rights are not absolute and are subject to exceptions. TurnTable will honor these rights to the extent TurnTable acts as a controller of Site User's data and as required by applicable data privacy laws. Please consult Site User's local data privacy laws to determine the specific rights available to Site User.

13.6 If Site User has any concerns or wish to appeal a decision regarding Site User's requests, TurnTable encourages Site User to first [contact support](#) so TurnTable can address Site User's concerns directly. If Site User is not satisfied with TurnTable's response, Site User has the right to lodge a complaint with Site User's local data privacy authority.

14 **Changes to this Privacy Policy.**

14.1 From time to time, TurnTable may revise this Privacy Policy to reflect changes to TurnTable's business, Services, or applicable laws. If the revised version requires notice in accordance with applicable law, TurnTable will provide Site User with 30 days' prior notice by posting notice of the change on TurnTable's Site, otherwise changes to this Privacy Policy will be promptly reflected on this page. TurnTable recommends Site User review this Privacy Policy regularly for any changes. Continued use of TurnTable's Site after publication of any change in TurnTable's Privacy Policy indicates Site User's consent to the use of newly submitted information in accordance with the amended Privacy Policy. The date on which this policy was last revised is located at the top of this Privacy Policy.

15 **Visiting TurnTable's Websites from Outside the United States, Canada and the**

United Kingdom.

15.1 This Site is directed towards users who reside in the United States of America, Canada and the United Kingdom. It is not TurnTable's intent to gather Personal Information from individuals residing outside the United States of America, Canada and the United Kingdom on this Site.

16 Cross-Border Data Transfers.

16.1 TurnTable recognizes the global nature of the internet and the importance of protecting personal information across international borders for processing and storage. In providing TurnTable's Services, TurnTable may transfer personal information across national borders. Such cross-border transfers of personal information, including to the United States and other jurisdictions, will be conducted in compliance with applicable laws and regulations.

16.2 For Canadian Residents:

16.2.1 For transfers originating from Canada, TurnTable will adhere to the principles and requirements set forth by Canadian privacy legislation, such as PIPEDA, and any provincial laws that may apply. TurnTable will ensure personal information transferred outside of Canada receives a comparable level of protection as it would under Canadian law. When personal information is transferred to a foreign jurisdiction, it may be subject to the laws of that jurisdiction and may be disclosed to or accessed by the courts, law enforcement, and national security authorities within those jurisdictions. However, TurnTable will take reasonable contractual or other measures to protect Site User's personal information in line with this Privacy Policy and as required by law, including entering into data transfer agreements or using standard contractual clauses as approved by relevant authorities. For transfers involving the United States, TurnTable will comply with applicable U.S. privacy laws and frameworks that govern the handling of personal information.

16.3 For UK Residents:

16.3.1 For transfers originating from the UK, TurnTable will only transfer Site User's personal information where TurnTable has taken steps to ensure that Site User's personal information is protected in accordance with appropriate safeguards, such as the UK International Data Transfer Agreement entered between TurnTable and the overseas recipient, or where the Secretary of State has permitted the free flow of data to the relevant jurisdiction.

16.4 For any inquiries regarding the transfer of Site User's Personal Information, please contact TurnTable by emailing support@turntabletickets.com.

17 Not Intended for Minors.

17.1 TurnTable's Services are not designed or intended for use by children under the age of 13. Moreover, TurnTable does not knowingly collect any Personal Information from anyone under the age of 13 without the prior, verifiable consent of a parent or guardian in

accordance with appropriate verification mechanisms under the Children’s Online Privacy Protection Act. Anyone under 13 years old should seek their parent’s or guardian’s permission prior to using or disclosing any Personal Information on this Site. Site User must be 18 years of age or older to submit registration or survey information.

18 How to Contact TurnTable.

18.1 For any questions regarding this Privacy Policy, the Site, or Site User’s Personal Information, TurnTable can be reached by [contacting support](#) at TurnTable through the Site. Please do not include Site User’s credit card number or other sensitive information in Site User’s email. Site User can also write TurnTable at:

Turntable Tickets, Inc.
Attention: Privacy Officer
312 Pearl Parkway, Building 2, Suite 2403
San Antonio, Texas 78215

18.2 For UK residents, TurnTable has appointed Prighter Ltd to be the data protection representative within the UK. If you want to contact us via our representative, Prighter or make use of your data subject rights, please visit the following <https://app.prighter.com/portal/18797160036>

19 Supplemental Privacy Policies.

19.1 Depending on the specific Service Site User is using or specific interactions Site User has with TurnTable (such as when Site User applies for a job or work for TurnTable), TurnTable may provide different or supplemental privacy policies that describe and govern how TurnTable uses Site User’s personal information. When TurnTable does so, those different or supplemental privacy policies apply to that specific Service or those specific interactions. Of note, please review these supplemental privacy policies:

19.1.1 For California Consumers, please review TurnTable’s [Notice at Collection for California Consumers under CCPA/CPRA](#) (“California Policy”).

19.1.2 For UK Consumers, please review TurnTable’s [Notice at Collection for UK Consumers under UK GDPR](#) (“UK Policy”).

19.1.3 For more information on TurnTable’s use of cookies and other automated technologies as well as interest-based advertising, please review TurnTable’s [Cookie and IBA Policy](#).

TURNTABLE TICKETS, INC.
SUPPLEMENTAL CALIFORNIA CONSUMER PRIVACY ACT (CCPA)
NOTICE AT COLLECTION

Last Revised: August 1, 2025

This Notice at Collection for California Residents supplements the information contained in TurnTable's [Privacy Policy](#) and applies to individuals who reside in the State of California. TurnTable provides this Notice to comply with the California Consumer Privacy Act of 2018 ("CCPA") as amended by the California Privacy Rights Act of 2020 ("CPRA"). To the extent this Notice conflicts with TurnTable's [Privacy Policy](#), this Notice governs for California residents.

1. About this Policy

1.1 TurnTable = Turntable Tickets, Inc., a Delaware corporation, its banking and non-banking U.S. affiliates and subsidiaries and service providers (collectively, TurnTable”).

1.2 Site User = customers, consumers, employees, applicants, contractors, and visitors (including the entity or party for which they act as agents and representatives).

1.3 Personal Information = information that identifies, relates to, or could reasonably be linked with a particular California resident or household. However, personal information does not include publicly available, deidentified, or aggregate consumer information (which are all defined in CCPA/CPRA).

1.4 Sensitive Personal Information = a subtype of personal information consisting of specific information categories. While TurnTable collects information that falls within the sensitive personal information categories listed in the table below, the CCPA does not treat this information as sensitive because TurnTable does not collect or use it to infer characteristics about a person.

1.5 Sell/Sold = the disclosure of Personal Information for monetary or non-monetary benefits such as the ability to target advertising or enhance consumer profiles.

1.6 Sharing = the targeting of advertising to a consumer based on that consumer's personal information obtained from the consumer's activity across websites.

1.7 The specific Personal Information that TurnTable collects, uses, and discloses relating to a California resident covered by the CCPA will vary based on TurnTable's relationship or interaction with that individual.

1.8 Under the laws of California and certain other US states, TurnTable is required to provide Site User with the following additional information about: (1) the purpose for which TurnTable uses each category of "personal information" it collects; and (2) the categories of third parties to which TurnTable (a) discloses such personal information for a business purpose, (b) "shares" personal information for "cross-context behavioral advertising," and/or (c) "sells" such personal information.

2. Data Collection and Use

2.1 TurnTable collects certain categories of data including personal information and sensitive personal information about Site User for the business purposes listed in the chart below.

2.2 TurnTable may sell the categories of personal information or sensitive personal information TurnTable collects or share it with third parties for cross-context behavioral advertising, as indicated in the chart below. To opt-out of personal information sales or sharing, Site User may do so by emailing support@turntabletickets.com.

2.3 To view TurnTable's full privacy policy notice, visit [Privacy Policy](#).

2.4 TurnTable may collect the personal information and sensitive personal information categories listed in the tables below. The tables also list, for each category, TurnTable's expected retention period, use purposes, and whether TurnTable sells the information or shares it with third parties for cross- context behavioral advertising.

2.5 TurnTable collects information that identifies, relates to, describes, references, is capable of being associated with, or could reasonably be linked, directly or indirectly, with a particular individual or device ("personal information"). In particular, TurnTable may have collected the following categories of personal information from consumers within the last twelve (12) months:

Personal Information Category	Retention Period	Business Purpose	Sold or Shared
Identifiers , such as real name, alias, postal address, unique personal identifier, online identifier, Internet Protocol address, email address, account name, , or other similar identifiers.	This information will be retained for the duration necessary to fulfill the stated purposes, but not longer than 1 year after the last interaction with the user, unless a longer retention period is required by law.	To verify the user's identity, provide personalized assistance to ticket purchasers, maintain the security of TurnTable's services, communicate with Site User, and comply with legal and record-keeping obligations	No
Internet or other similar network activity , such as browsing history, search history, information on a consumer's interaction with a website, application, or advertisement.	This data will be retained for a period not exceeding 1 year after the user's last interaction with TurnTable's website or services, unless TurnTable is required to retain this data for a longer period due to legal or regulatory obligations, to resolve	To improve website functionality, user experience, and for security purposes.	Sold and Shared

	disputes, or enforce		
--	----------------------	--	--

	TurnTable’s agreements.		
Geolocation data , such as physical location or movements.	Geolocation data will be retained for the duration necessary to provide the requested services to the user, but no longer than 1 year after the user’s last use of the service, unless required by law.	To provide location-specific services and support, if applicable.	Sold and Shared
Inferences drawn from other personal information , such as a profile reflecting a person’s preferences, characteristics, psychological trends, predispositions, behavior, attitudes, and aptitudes.	This information will be retained as long as necessary to provide TurnTable’s services to the user, but no longer than 1 year after TurnTable’s last interaction.	To personalize the services provided to veterans and improve service delivery.	Sold and Shared

3. How Long TurnTable Retains Site User’s Information.

3.1 TurnTable retains Personal Information consistent with its record retention policies and as required by law. This enables TurnTable to comply with legal and regulatory requirements or use it where TurnTable needs to for TurnTable’s legitimate purposes such as managing Site User’s account and dealing with any disputes or concerns that may arise. TurnTable may need to retain Site User’s information for a longer period where TurnTable needs the information to comply with regulatory or legal requirements, or where TurnTable has another lawful reason to do so, e.g, fighting fraud and financial crime, responding to requests from regulators, etc. If TurnTable does not need to retain information for this period of time, TurnTable may destroy, delete, or anonymize it consistent with TurnTable’s records retention policies.

4. TurnTable’s Sources of Information.

4.1 TurnTable obtains information from the following categories of sources:

4.1.1 *Directly from Site User.* From documents that Site User provides to us in order to apply for, obtain, or maintain TurnTable’s services.

4.1.2 *Customer interactions.* Through information TurnTable collects in the course of providing services to Site User, such as information collected during customer care interactions.

4.1.3 *Third-Party Service Providers.* From vendors and third-party service

providers who work on TurnTable's behalf for marketing, account opening, and servicing needs.

4.1.4 Directly and indirectly from activity on TurnTable's websites or partner websites or via mobile applications. For example, from submissions through TurnTable's website portal or website usage details collected automatically.

4.1.5 Online Activity. Directly and indirectly from Site User's activity on TurnTable's websites or partner websites, or via mobile applications, including but not limited to the use of Google Tracking and Facebook Pixel to understand website interactions and improve user experience. or platforms.

5. Recipients of Disclosures for Business Purposes

5.1 TurnTable discloses personal information for the business purposes described in the table above. When TurnTable discloses personal information for a business purpose, TurnTable enters a contract that describes the purposes and requires the recipient to both keep that personal information confidential and not use it for any purpose except performing the contract.

5.2 TurnTable discloses Site User's personal information for a business purpose to the following categories of third parties:

5.3 TurnTable's affiliates.

5.3.1 Business partners (e.g. Analytics companies, promoters, artists, fan clubs, sports teams, venue owners, etc.)

5.3.2 Data brokers (e.g. Marketing companies, advertising partners, etc.)

5.3.3 Service providers that act on TurnTable's behalf, such as data storage providers, email providers, and advisors.

5.3.4 Third parties to whom Site User or Site User's agents authorize us to disclose Site User's personal information in connection with products or services TurnTable provides to Site User.

5.4 Additionally, for the purpose of analyzing web traffic and improving Site User's experience on TurnTable's website, TurnTable utilizes certain third-party services, including but not limited to Google tracking and Facebook Pixel. These third-party services may collect information such as Site User's IP address, cookies, and other identifiers. While these services do not involve a direct contract for the disclosure of personal information, they are engaged under their respective terms of service and privacy policies, and the data collected may be shared with TurnTable for the business purposes as described above.

6. Site User's Rights under CCPA

6.1 The CCPA provides California residents with specific rights regarding their personal information. This section describes Site User's CCPA rights and explains how to exercise those

rights.

6.2 Among other rights provided by CCPA, Site User has the right to request access to the personal information TurnTable collects about Site User, the right to request that TurnTable corrects

the personal information it collects, the right to request that TurnTable deletes the personal information it has collected from Site User, and the right not to receive discriminatory treatment for the exercise of Site User's CCPA privacy rights.

6.3 To exercise these rights, Site User may do so by emailing support@turntabletickets.com. In Site User's request, Site User is asked to provide the following:

Required Information	Optional Information
First Name & Last Name	Alternate / previous address that might help TurnTable identify Site User or the California resident whose personal data is being requested in TurnTable's systems. Examples include: <ul style="list-style-type: none"> ● An address used for Site User's TurnTable account (if different from current California Residential Address) ● Previous residential / business address
Purpose of Site User's request (access, know, correct, or delete)	Last four digits of Site User's or the other person's Social Security Number
Current California Residential Address	Last four digits of Site User's or the other person's current / previous TurnTable account
Indicate whether Site User has or had a TurnTable account and what type of account or whether Site User has been employed by TurnTable.	Other information that may help TurnTable identify Site User or the other person, for example middle name, maiden name, suffix, nickname, etc.
Preferred method of receiving TurnTable's response (mail / email).	
E-mail Address – required if requesting response by email	
Phone number – required for verification purposes (through which TurnTable may contact Site User or another person)	
If Site User is submitting this request on behalf of another person, please provide this additional information: <ul style="list-style-type: none"> ● Site User's name ● Site User's contact information ● What is Site User's authorization to make this request? <ul style="list-style-type: none"> ○ Registered with the California Secretary of State ○ Power of Attorney; or ○ Parent/Legal Guardian of a Minor 	

6.4 Please note that Site User's request must:

6.4.1 Provide sufficient information that allows us to reasonably verify Site User is the person about whom TurnTable collected personal information or an authorized representative.

6.4.2 Describe Site User's request with sufficient detail that allows us to properly understand, evaluate, and respond to it.

6.5 TurnTable cannot provide Site User with personal information if TurnTable cannot verify Site User's identity or authority to make the request or TurnTable cannot confirm the personal information relates to Site User. Making a request does not require Site User to create an account with us. TurnTable will only use personal information provided in Site User's request to verify Site User's identity or authority to make the request.

6.6 **IMPORTANT:** These rights are not absolutely guaranteed and there are several exceptions where TurnTable may not have an obligation to fulfill Site User's request. TurnTable is only required to honor these rights to the extent TurnTable acts as a controller of that data and the requested rights have been granted and apply to Site User under applicable data privacy laws. Please consult Site User's local data privacy laws to determine what rights may be available to Site User and when access to these rights is limited. Site User may appeal an adverse decision on Site User's requests by emailing or writing to us, and Site User has the right to lodge a complaint to Site User's local regulator if Site User is not satisfied with TurnTable's responses to Site User's requests or how TurnTable manages Site User's personal information. However, TurnTable encourages Site User to first [contact support](#) at TurnTable to address their concerns directly.

6.7 TurnTable processes sensitive personal information only for those purposes expressly permitted under California law.

7. Changes to TurnTable's CCPA Policy

7.1 TurnTable reserves the right to amend this privacy policy at TurnTable's discretion and at any time. When TurnTable makes changes to this privacy policy, TurnTable will notify Site User by email or through a notice on this page.

TURNTABLE TICKETS, INC.
SUPPLEMENTAL UK GDPR NOTICE AT COLLECTION

Last Revised: August 1, 2025

This Notice at Collection for UK residents supplements the information contained in TurnTable's [Privacy Policy](#) and applies to individuals who reside in the UK. TurnTable provides this Notice to comply with the UK General Data Protection Regulation ("UK GDPR"). To the extent this Notice conflicts with TurnTable's [Privacy Policy](#), this Notice governs for UK residents.

1. About this Policy

1.1 **TurnTable** = Turntable Tickets, Inc., a Delaware corporation, its banking and nonbanking U.S. affiliates and subsidiaries and service providers (collectively, TurnTable”).

1.2 **Site User** = customers, consumers, employees, applicants, contractors, and visitors (including the entity or party for which they act as agents and representatives).

1.3 **Personal Information** = information that relates to an identified or identifiable individual.

1.4 **Special Category Personal Information** = Personal information that is given extra protection under UK data protection legislation because it is particularly ‘sensitive’: this includes information revealing racial or ethnic origin, political opinions, religious beliefs, philosophical beliefs or trade union membership; genetic data; biometric data (where used for identification purposes); and data concerning health, sex life or sexual orientation.

2. Data Collection and Use

2.1 The Personal information (including Special Category Information) that TurnTable may collect is listed in the table below, but please note that this is not an exhaustive list and TurnTable may collect other personal information that is necessary to provide TurnTable’s services to Site User.

2.2 TurnTable will only use personal information when the law allows (i.e. where TurnTable has a ‘lawful basis’). Most commonly, TurnTable will use Site User personal information in the following circumstances:

2.2.1 where Site User has provided consent for use of the personal information;

2.2.2 where it is necessary to perform TurnTable’s contract with Site User or to take steps at the Site User’s request before entering into a contract;

2.2.3 where it is necessary for TurnTable’s legitimate interests (or those of a third party) and those interests are not overridden by Site User’s interests and

fundamental rights. TurnTable's legitimate interests include:

2.2.3.1 preventing fraud;

2.2.3.2 improving the services TurnTable provides, including personalising the services;

2.2.3.3 maintaining the security of TurnTable's services;

2.2.4 where it is necessary to comply with a legal obligation (for example, reporting to HM Revenue and Customs or Companies House, or where we need to obtain data relating to infectious diseases where required under applicable law).

2.3 In some circumstances, we may ask for your consent to use your personal information for a specific purpose. In particular, we may obtain your consent before we send you any email marketing (or share your data with a third party so that they can send you marketing), newsletters or other communications about topics and events which we think might interest you. We may also rely on your consent where we obtain data relating to health as part of understanding Site Users' accessibility requirements when attending an event.

2.4 You may unsubscribe from our email communications by following the instructions in any email that we send you, or you can withdraw your consent at any time by emailing us at support@turntabletickets.com.

Personal Information Category	Retention Period	Business Purpose	Shared with third parties for cross-context behavioural advertising
Identifiers , such as real name, alias, postal address, unique personal identifier, online identifier, Internet Protocol address, email address, account name, , or other similar identifiers.	This information will be retained for the duration necessary to fulfill the stated purposes, but not longer than 1 year after the last interaction with the user, unless a longer retention period is required by law.	To verify the user's identity, provide personalized assistance to ticket purchasers, maintain the security of TurnTable's services, communicate with Site User, and comply with legal and record-keeping obligations	No

Internet or other similar network activity , such as browsing history, search history, information on a consumer's interaction with a website, application, or advertisement.	This data will be retained for a period not exceeding 1 year after the user's last interaction with TurnTable's website or services, unless TurnTable is required to retain this data for a longer period due to legal or regulatory obligations, to resolve disputes, or enforce	To improve website functionality, user experience, and for security purposes.	Yes
--	---	---	-----

	TurnTable's agreements.		
Geolocation data , such as physical location or movements.	Geolocation data will be retained for the duration necessary to provide the requested services to the user, but no longer than 1 year after the user's last use of the service, unless required by law.	To provide location-specific services and support, if applicable.	Yes
Inferences drawn from other personal information , such as a profile reflecting a person's preferences, characteristics, psychological trends, predispositions, behavior, attitudes, and aptitudes.	This information will be retained as long as necessary to provide TurnTable's services to the user, but no longer than 1 year after TurnTable's last interaction.	To personalize the services provided to veterans and improve service delivery.	Yes
Special Category Personal Information			
<u>Accessibility Information</u> such as Site User's mental or physical health	Not currently collected	Not currently collected	No
<u>Disease information including medical test results</u>	Not currently collected	Not currently collected	No

3. **How Long TurnTable Retains Site User's Information**

3.1 TurnTable retains Personal Information consistent with its record retention

policies (including as set out in the table above) and as required by law. This enables TurnTable to comply with legal and regulatory requirements or use it where TurnTable needs to for TurnTable's legitimate purposes such as managing Site User's account and dealing with any disputes or concerns that may arise. TurnTable may need to retain Site User's information for a longer period where TurnTable needs the information to comply with regulatory or legal requirements, or where TurnTable has another lawful reason to do so, e.g., fighting fraud and financial crime, responding to requests from regulators, etc. If TurnTable does not need to retain information for this period of time, TurnTable may destroy, delete, or anonymize it consistent with TurnTable's records retention policies.

4. TurnTable's Sources of Information

4.1 TurnTable obtains information from the following categories of sources:

4.1.1 Directly from Site User. From documents that Site User provides to us in order to apply for, obtain, or maintain TurnTable's services.

4.1.2 Customer interactions. Through information TurnTable collects in the course of providing services to Site User, such as information collected during customer care interactions.

4.1.3 Third-Party Service Providers. From vendors and third-party service providers who work on TurnTable's behalf for marketing, account opening, and servicing needs.

4.1.4 Directly and indirectly from activity on TurnTable's websites or partner websites or via mobile applications. For example, from submissions through TurnTable's website portal or website usage details collected automatically.

4.1.5 Online Activity. Directly and indirectly from Site User's activity on TurnTable's websites or partner websites, or via mobile applications, including but not limited to the use of Google Tracking and Facebook Pixel to understand website interactions and improve user experience. or platforms.

5. Recipients of Disclosures for Business Purposes

5.1 TurnTable discloses personal information to third parties for the business purposes described in the table above. When TurnTable discloses personal information for a business purpose, TurnTable enters a contract with the third party that describes the purposes and requires the recipient to both keep that personal information confidential and not use it for any purpose except performing the contract.

5.2 TurnTable discloses Site User's personal information for a business purpose to the following categories of third parties:

5.3 TurnTable's affiliates.

5.4 Business partners (e.g. Analytics companies, promoters, artists, fan clubs, sports teams, venue owners, etc.)

5.5 Data brokers (e.g. Marketing companies, advertising partners, etc.)

5.6 Service providers that act on TurnTable's behalf, such as data storage providers, email providers, and advisors.

5.7 Third parties to whom Site User or Site User's agents authorize us to disclose Site User's personal information in connection with products or services TurnTable provides to Site User.

5.8 Additionally, TurnTable utilizes certain third-party services for the purposes of analyzing web traffic and improving Site User's experience on TurnTable's website, including but not limited to Google tracking and Meta Pixel. These third-party services may collect information when Site User visits TurnTable's website, such as Site User's IP address, cookies, and other identifiers. When using these services, we sign up to the terms of service of the relevant service providers, and the data collected by the relevant third party service providers may be shared with TurnTable for the business purposes as described above. For more information about our use of these services, please see our Cookie Policy below.

6. **Automated decision-making**

6.1 TurnTable will not use Site User personal information to make decisions that will have legal or similarly significant impact on Site User based solely on automated decision-making, unless TurnTable has a lawful basis for doing so and has notified the Site User.

7. **UK GDPR Rights**

7.1 Site User has a right to the following:

7.1.1 to request access to the personal information TurnTable hold about the Site User;

7.1.2 to request that TurnTable correct mistakes in Site User personal information;

7.1.3 to request that TurnTable erase Site User personal information;

7.1.4 to request that TurnTable restrict the processing of Site User personal information;

7.1.5 to object to processing of Site User personal information;

7.1.6 to ask TurnTable to port personal information about Site User that Site User have provided to TurnTable to Site User or to a third party; and

7.1.7 where TurnTable previously obtained Site User's consent to processing Site User personal information, to withdraw consent, in which case withdrawing consent will not affect the lawfulness of TurnTable's use of personal information before consent was withdrawn.

7.2 Additionally, Site User has the right to make a complaint at any time to the

Information Commissioner's Office (ICO), the UK regulator for data protection (www.ico.org.uk).

TURNTABLE TICKETS, INC

COOKIE AND IBA POLICY

Last Revised: August 1, 2025

This Cookie and IBA Policy supplements TurnTable's [Privacy Policy](#) and specifically explains how TurnTable and TurnTable's third-party business partners deploy cookies and other tracking technologies ("Tracking Technologies"), including for interest-based advertising (IBA), as well as the options Site User has to control them.

1. **What are cookies and other tracking technologies?**

1.1 "Cookies" are small pieces of data, stored in text files, that are stored on Site User's browser, computer, or other device. The cookies TurnTable uses may include "flash cookies" (or "local shared objects") and "HTML5 cookies" that store information on Site User's device (outside of Site User's browser) and are specific to content supported by Adobe® Flash or HTML5. TurnTable and TurnTable's third-party business partners may also use other tracking technologies such as "web beacons" (also known as "tags" and "pixels") which are small images embedded in TurnTable's Services, content, or emails, as well as "embedded scripts" which are pieces of code that are temporarily downloaded onto Site User's device. These other tracking technologies are often used in conjunction with cookies, but may be stored on Site User's device in a different manner from cookies so disabling cookies may not also disable these tracking technologies.

1.2 These Tracking Technologies may be operated and set by TurnTable (known as "first party trackers") or by TurnTable's third party business partners, such as social media networks, advertising networks, and content providers, (known as "third party trackers"); and can be set either for a single visit (through a "session tracker") so they are deleted after that visit or remain on Site User's device to persist for multiple repeat visits (through a "persistent tracker") for a specified period.

2. **Why does TurnTable use cookies and other tracking technologies?**

2.1 TurnTable uses Tracking Technologies for several different purposes: these technologies are widely used to remember Site User and Site User's preferences and understand how Site User interacts with TurnTable so that TurnTable may perform essential functions (such as to provide TurnTable's Services or deliver content and allow users to register and remain logged in), personalize TurnTable's Services and content and ensure a quality, consistent, and efficient experience for TurnTable's users, analyze Site User's usage of TurnTable's Services and interactions with content (including emails), and to deliver and measure advertising (including IBA).

3. **How can Site User control the use of Tracking Technologies?**

3.1 TurnTable will ask for Site User's consent for the use of Tracking Technologies, except where such Tracking Technologies are strictly necessary for TurnTable to operate its website and/or to provide Site User with a service. For this purpose, Site User may see a

“[cookie banner](#)” on some of TurnTable’s Services, which allows Site User to manage TurnTable’s use of cookies and other Tracking Technologies –click on the banner for more information regarding which cookies are used on that particular Service and what Site User may disable, but please note that Site User cannot disable any Tracking Technologies that are categorized as strictly necessary. Site User can withdraw any consent to the use of Tracking Technologies or manage preferences by clicking on the “consent preferences” icon at the bottom of any page on the website.

3.2 Site User may also restrict the use of cookies or completely prevent them from being set. Most modern browsers allow Site User to change cookie and other tracker settings, and Site User can usually find these settings in the options or preferences menu of Site User’s browser. Flash cookies can only be deleted within Adobe Flash rather than via Site User’s browser, and please refer to [this Adobe help page](#) for information on how to manage Flash cookies. Additionally, Site User can opt- out of Google Analytics by installing [Google’s opt-out browser add-on](#).

3.3 Please be aware that some of the features of TurnTable’s Services may not function correctly if Site User disables all cookies or other technologies.

4. **Does TurnTable honor Do Not Track Signals?**

4.1 Generally, TurnTable does not currently respond to, or take any action with respect to web browser “[do not track](#)” signals; however, in some instances, TurnTable’s third-party business partners who integrate within TurnTable’s Services will honor do not track signals.

5. **List of cookies**

5.1 Necessary Cookies

5.1.1 Strictly necessary cookies are required to provide you with the best experience when navigating through our website. Without the strictly necessary cookies we cannot provide some functionality necessary for our services and navigational redirects.

Cookie	Expires	Description
checkout	Not specified	Essential for maintaining the state of the user's checkout session until the transaction is completed or expires.

Cookie	Expires	Description
csrftoken	1 year or until form submission	Helps prevent Cross-Site Request Forgery (CSRF) attacks using JavaScript. First-party cookie with a unique value.
__cf_bm	Not specified	Cloudflare cookie for end-user devices accessing sites protected by Bot Management or Bot Fight Mode.
__stripe_mid	Not specified	Used by Stripe for fraud prevention and detection.
m	Not specified	Tracks the user's session for Stripe.
__stripe_sid	Not specified	Used by Stripe for fraud prevention and detection.

5.2 Functional Cookies

5.2.1 Functional cookies help us to improve your experience on our website through enhanced functionality. The cookies may be set by us or by third party providers whose services we use. If you do not allow these cookies then some or all of these services may not function properly.

Cookie	Expires	Description
<i>None in use</i>	<i>None in use</i>	<i>None in use</i>

6. Analytical Cookies

6.1 Analytical cookies (also known as ‘performance cookies’) help us to know which pages are the most and least popular and see how visitors move around the website. These are non-essential cookies that the used to better our platform. If you do not allow these cookies we will not know when you have visited our site, and will not be able to monitor its performance.

Cookie	Expires	Description
__hstc	Not specified	The main cookie for tracking visitors.
hubspotutk	Not specified	Keeps track of a visitor's identity. It is passed to HubSpot on form submission and used when deduplicating contacts.
__hssrc	Not specified	Set to determine if the visitor has restarted their browser whenever HubSpot changes the session cookie.
__hssc	Not specified	Keeps track of sessions.
ph_phc_*	Not specified	Used by PostHog to track user behavior and analytics, such as page views, events, and sessions, to help analyze website usage and improve user experience.

7. Marketing Cookies

7.1 These cookies may be set through our site by our advertising partners and used by us to measure our marketing activity. They may be used by those companies to build a profile of your interests and show you relevant adverts on other sites. They do not store your contact details but are based on uniquely identifying your browser and internet enabled device.

Cookie	Expires	Description
<i>None in use</i>	<i>None in use</i>	<i>None in use</i>

8. What is Interest-Based Advertising?

8.1 “Interest-based advertising” (IBA) is also commonly referred to as “targeted advertising”, “online behavioral advertising”, and “personalized advertising”, and it generally means the delivery of personalized or targeted advertising to Site User that are tailored to Site User’s specific interests and demographics. IBA may also include analytics and reporting related to those advertisements (such as ad measurement and attribution, segmentation, and market research).

8.2 TurnTable may send Site User IBA based on the use of Tracking Technologies and other information Site User makes available to us when Site User interacts with TurnTable’s Services, content, and advertisements. TurnTable engages various third-party business partners to serve Site User IBA and TurnTable may share with those third-party business partners certain information about Site User and TurnTable’s Tracking Technologies to do so. Some of these third parties will deploy their own Tracking Technologies on TurnTable’s Services and content when doing so, in which they automatically receive Site User’s IP address, browser or device information, and other information from these Tracking Technologies. Some of TurnTable’s third-party business partners (and their business partners) may also use or provide us with additional information about Site User that they have independently collected, from offline and online sources to better target and provide Site User with more relevant and useful advertising. Some of these third parties may collect personal information about Site User’s online activities over time and across different websites. Please note that TurnTable does not control the privacy practices of these third parties, and their privacy practices are not covered by this Privacy Policy.

9. How can Site User opt-out of IBA?

9.1 In addition to the above, Site User may also be able to choose not to receive IBA from participating companies that participate in either:

9.2 The Digital Advertising Alliance (DAA), in which Site User may opt-out of IBA using this [DAA tool](#); and/or

9.3 The Network Advertising Initiative (NAI), in which Site User may opt-out of IBA using this [NAI Opt Out Tool](#); and/or

- 9.4 The [AppChoices App](#) for opting out on mobile devices.

9.5 Certain mobile devices may have an advertising identifier that allows companies to serve IBA to a specific mobile device using that identifier. Depending on Site User’s specific

device, Site User may be able to limit advertising, sharing of that advertising identifier, or reset the advertising identifier, as well as choose to turn off the device's location tracking – including precise geolocation tracking – on Site User's mobile device or for certain applications. See Site User's device manufacturer to understand what options are available to Site User. For more details on Site User's choices regarding use of Site User's web browsing activity for IBA Site User may also visit the following sites:

networkadvertising.org, optout.aboutads.info and Site User's adchoices.com.

9.6 Next, some of TurnTable's Services may also display Do Not Sell My Personal Information or Do Not Share My Personal Information links (or similarly named links), in which clicking those links may allow Site User to opt-out of the "sharing" or "selling" of Site User's personal information as required by certain local privacy laws. Doing so may limit how TurnTable and TurnTable's third- party business partners may use Site User's personal information in connection with IBA.

9.7 Please note some of the options described above are browser-specific or device-specific, so Site User may need to opt-out again if Site User uses a different device or changes browsers. Please also note that, even if Site User opts-out of receiving IBA, Site User may still receive advertisements and marketing materials, but they may not be personalized to Site User specifically.